

## Shipping Instructions

Diving boards can be seriously damaged during shipment. **Please note that Duraflex is not responsible for any inbound freight damage that occurs.**

1. It is important that you protect the board from freight damage. A freight company may refuse your freight if not properly packaged.
2. Remove hinges.
3. **Wrap the board in a minimum of 3/8" thick corrugated cardboard, using duct tape.**
4. Do **not** wrap 2 or more boards together. A single board can be lifted by two people. Forklifts are not to be used to go into truck trailers to unload diving board.

Duraflex recommends that you take clear photographs (JPEG) of the following locations of your diving board(s) prior to packaging and shipping. If freight damage does occur, these photographs will be very useful for your claim.

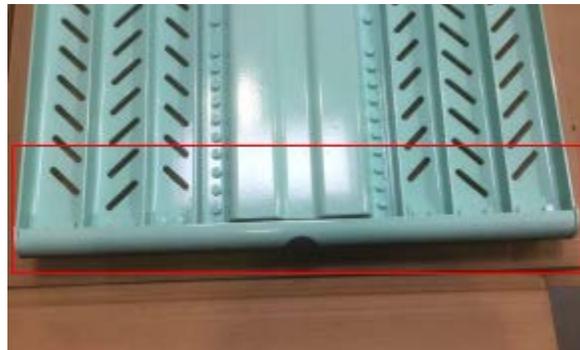
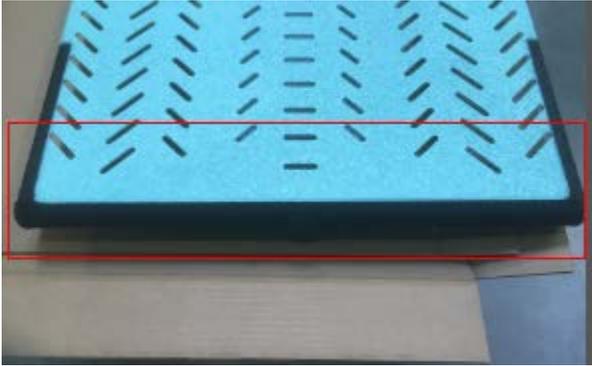
1. A straight down view of the **top** of the board, from the anchor angle end.



2. A full frame close up of the **anchor angle** and **anchor angle corners**.



3. Full frame close ups of the **tip** of the board and **tip end corners**. Top **and** underneath view.



4. A straight down view of the **underneath** of the board, from the anchor angle end.



5. A full frame close up of the **anchor angle** and **maxi bolting extrusions**, where the hinge attaches.



6. Close up photos of any cracks, gouges, dents or damage of any kind.



The shipping company you use to ship your boards to us is completely up to you, however, Duraflex does not allow shipments to be billed to us. You MUST pay for the freight charge at the time of shipping. **Please note that Duraflex is not responsible for any inbound freight damage that occurs.**

Below is the information that you will need to provide the freight company that you choose. We have also included a list of questions to ask the freight company to help ensure that the shipping process goes as smoothly as possible.

### **Please provide the following shipping information:**

Ship From:                      Sender Company Name  
   Sender Address  
   Primary Contact  
   Phone Number  
   Email Address  
   Freight Ready Time and Close Time

Ship To:                              Duraflex International  
   160 Wunotoo Road  
   Sparks, NV. 89434

Product:                              Diving Board – NMFC Code 016170  
   **For 16' Diving Boards:**  
   196" x 22" x 4"                      145 LBS  
   **For 14' Diving Boards:**  
   171" x 22" x 4"                      140 LBS

### **Questions for the Freight Company:**

- Does your company offer insurance for “used” equipment?
  - If so, how much additional does it cost, what does it cover, and what is required to file the claim?
  - If not, how much will be offered in the event of freight damage?
- Are there any specific packaging requirements that need to be met (other than what is listed above)?
- What is the transit time?
- If freight damage does occur, what is the claims process? What is required?